



#### Manager's Introduction

As the leaves fall from the trees, and the cool, refreshing air becomes a familiar presence, we joyfully embrace the arrival of autumn. The cosy season not only fills our surroundings with breathtaking colours but also ushers in a myriad of activities and events that are thoughtfully put in place to celebrate and enjoy this time of year.

We invite you to sit back and read all about our recent happenings, activities and events.

If you know someone who would like to receive our email newsletters/updates just let us know, or forward them the newsletter sign up link below:

Newsletter Sign-Up

Best wishes,

Stacey Lewis Home Manager



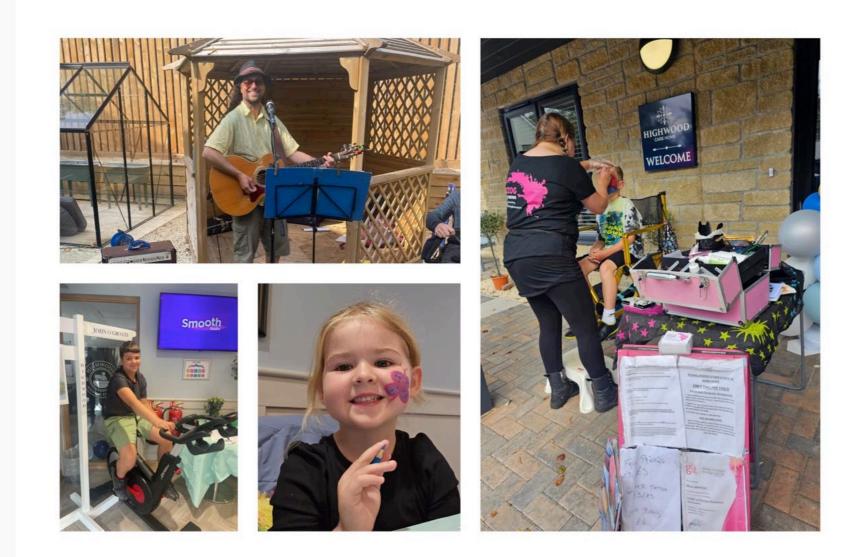
### Highwood Summer Fete Bonanza

Jundraising Event

We had the most incredible day for our Highwood Summer Fete Bonanza. We were overwhelmed by the support from the community, not only from the fantastic generosity of local businesses with donations but also by the number of people who visited.



Together, we welcomed over 80 people into the home, showcased what Highwood has to offer, and most importantly, raised a ginormous amount of money for Make-A-Wish UK. At first count, we raised an astonishing £742, and donations continued to roll in. Our cycle has continued, and visitors have hopped on board to support our quest too.



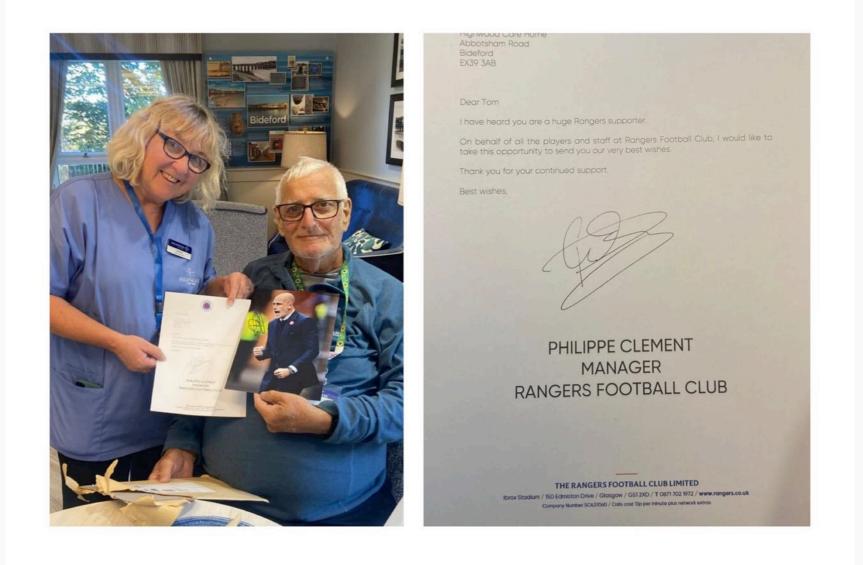
A huge thank you to the community, our colleagues, and everyone who made the day a true success!



# Turning a Wish into Reality

Football Fanatics

When we reached out to Rangers Football Club, the response we got was fantastic. One of our residents, Tom, shared how much of a lifelong fan he's been. A few emails and a phone call later, Tom received a special package through the post.



Tom's wish has now been granted, and the smiles say it all.

Flower Arranging

Creative Creations

Given the wind and rain, we wanted to think outside the box to brighten the day. So off we went to buy supplies, and before you knew it, we designed some beautiful flower arrangements to place around the home. It was wonderful to get creative and engage our senses.



## Macmillan Coffee Morning

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Tasty Treats

We had a successful coffee morning for Macmillan, participating in the World's Biggest Coffee Morning. Our colleagues and catering team prepped delicious cakes and savoury pastries to enjoy with a hot coffee or tea. Thank you to everyone who attended!



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Great British Care Awards

Congratulations!

We have been open for over three months, and not only do we have a wonderful community of residents, but our colleagues are also truly committed and passionate about making a difference in the home.

We recently received notification that our incredible Head Housekeeper, Holly, has been shortlisted as a regional finalist for Care Newcomer of the Year 2024 at The Great British Care Awards 2024 for the South West Region. This recognition is a testament to Holly's dedication as she embarks not only on a commissioning service but also on a completely new career path.



We look forward to the 14th of November when the winner is announced. We are so proud of you, Holly, and feel lucky to have you on our team.

S Private Dining Welcome Visitors

Spending time together is really important, whether it's for a celebration, to recognise

a particular date on the calendar, or simply to enjoy meaningful time together as a family.

One of the many facilities we have here is our private dining room, which had its first booking over the weekend! This wonderful room can seat six people (and little ones!) to dine as if you were visiting a local pub or restaurant. It was lovely to see the room being used, and thank you to the family who allowed us to take a quick snap or two before their lunch date.



### Social Media



Make sure to check out the Highwood Care Home Facebook Page.

Don't Forget To 'Like' Us!



We would be very grateful if you could spare a few minutes to write a review for us:

Carehome.co.uk Reviews

Google Review



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